



NONDISCRIMINATION POLICY

Notre Dame Health Care Center, Inc. complies with all applicable federal civil rights laws, including Section 1557 of the Affordable Care Act (Section 1557). Notre Dame Health Care Center, Inc. does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) (or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes).

In compliance with Section 1557 and other federal civil rights laws, we provide individuals the following in a timely manner and free of charge:

- **Language Assistance Services.** Notre Dame Health Care Center, Inc. will provide language assistance services to individuals with limited English proficiency (including individuals' companions with limited English proficiency) to ensure meaningful access to our programs, activities, services, and other benefits. Language assistance services may include:
 - Electronic and written translated documents
 - Qualified interpreters
 - Qualified bilingual/multilingual staff
- **Appropriate Auxiliary Aids and Services.** Notre Dame Health Care Center, Inc. will provide appropriate auxiliary aids and services for individuals with disabilities (including individuals' companions with disabilities) to ensure effective communication. Appropriate auxiliary aids and services may include:
 - Qualified interpreters, including American Sign Language interpreters
 - Video remote interpreting
 - Information in alternate formats
 - Qualified readers
- **Reasonable Modifications.** Notre Dame Health Care Center, Inc. will provide reasonable modifications for qualified individuals with disabilities, when necessary to ensure accessibility and equal opportunity to participate in our programs, activities, services, and other benefits.

To access our language assistance services, auxiliary aids and services, and for assistance getting a reasonable modification, you may contact our **Vice President of Training, Quality, and Compliance at 508-852-5800** or **vpcompliance@notredamehealthcare.org**.

If you believe Notre Dame Health Care Center, Inc. has failed to provide these services or has discriminated in another way on the basis of race, color, sex, age, or disability, you can:

1. File a grievance with Notre Dame Health Care, Inc.
President/CEO
508-852-5800
ceoinfo@notredamehealthcare.org
2. File a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:
Electronically: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>

Via mail: U.S. Department of Health and Human Services
200 Independence Avenue, S.W. – 509F
Washington, D.C. 20201